

# Aon's Resiliency Assessment

The COVID-19 pandemic has impacted businesses worldwide in ways both large and small. Resuming and continuing business operations in the midst of the pandemic is fraught with uncertainty, with implications across all facets of the organization. Leveraging the flexibility of a comprehensive business restoration examination with operational analysis, Aon's COVID-19 Resiliency Assessment evaluates risk across a spectrum of issues including, human resources, information technology, environmental health and safety, supply chain and more, enabling organizations to make fact-based decisions that drive operational resilience.

## A COVID-19 Resiliency Assessment Supported by Data Analysis

Leveraging state-of-art technology, Aon's COVID-19 Resiliency Assessment provides organizations with a quantitative review of their return-to-workplace (RTW) approach, providing clear and concise guidance regarding critical aspects of an effective business recovery approach. Additionally, the process connects relevant Aon subject matter expertise to assist in identifying areas of opportunities to improve and suggesting mitigation strategies that might be appropriate.

The results provide participating organizations with unbiased analysis on their strategic risk priorities for sustaining/improving operations while providing objective insight for evolving the firm.

Using generally accepted COVID-19 Business Recovery guidelines as a foundation, Aon's Resiliency Assessment collects and analyzes data on a variety of existing risk, facilities, human resources, supply chain, legal, security, environmental health & safety, information technology and other operational areas to assess the viability of resiliency strategies.

Stakeholders, including risk, finance, HR and operations executives, can use the data to take actionable steps toward resumption of operations, and importantly, leverage the data when marketing the insurance program to insurers during renewals.

## Leveraging Aon's Industry-Leading Subject Matter Expertise

As part of the Resiliency Assessment, clients can directly engage Aon's deep subject matter expertise (SME) across business recovery, risk, human resources, health, operations, supply chain, environmental health & safety and retirement. Our thought leaders will provide valuable preliminary insights and guidance based upon the result of the assessment in a post-assessment session focused on areas where plan improvement opportunities exist.

## Benefits of Aon's Resiliency Assessment

- A comprehensive and categorized assessment of an organization's operational resiliency plan, along with consultative guidance
- Analysis that enables organizations to make informed and proactive decisions regarding proactive and strategic decisions about the future of work, augmented with consulting support to assist in the "when" and "how"
- Guidance on managing unique operational implications resulting from ongoing COVID-19 impacts
- Functions as an inclusive survey, data aggregation and reporting tool for pre-, concurrent and post-COVID conditions
- Data to support insurance negotiations

## We're here to empower results

Contact an Aon Risk professional for more information regarding how you can assess your re-opening business evolution or similar plan during COVID-19 and drive overall operational resiliency in your organization.

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## About Aon's Business Continuity Management (BCM) Consulting Practice

- Aon's Global Risk Consulting BCM team is comprised of knowledgeable and trained professionals with an average background in business continuity management of over 20 years
- The team was instrumental in the development of both Aon's initial COVID-19 Planning and Response Tool Kit and the subsequent COVID-19 Business Recovery Decision Making Tool Kit
- All BCM consulting team members are certified continuity planners and have provided resiliency services to a variety of industries across the globe
- Several of the team sit on the standing committee for NFPA 1600 Standard on Disaster/Emergency Management and Business Continuity Programs
- All are conversant in BCM-oriented standards including the Disaster Recovery Institute International (DRII) - Professional Practices for

Business Continuity; ISO 22301 – *Societal Security Business Continuity Management Systems*; ISO 22330 *Guidelines for people aspects of business continuity*, and NFPA 1600 - *Standard on Disaster/Emergency Management and Business Continuity Programs*

## About Aon

Aon plc (NYSE: AON) is the leading global provider of risk management, insurance and reinsurance brokerage, and human resources solutions and outsourcing services. Through its more than 50,000 colleagues worldwide, Aon unites to empower results for clients in over 120 countries via innovative and effective risk and people solutions and through industry-leading global resources and technical expertise.

Aon has been named repeatedly as the world's best broker, insurance intermediary, reinsurance intermediary, captive manager and best employee benefits consulting firm by multiple industry sources.

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